

December 2, 2020

Dear Family Member & Guardians,

Massachusetts is currently experiencing an unfortunate surge in positive cases throughout our local communities, as well as for most of the remainder of the United States at this time. Fidelity House CRC would like to continue to keep everyone as safe and clear from COVID as we possibly can. With that said, with the holidays quickly approaching towards the end of the month, we strongly feel that a change in our policy was necessary. Many people who live in a community residence are at a much higher risk of contracting the virus, especially those who are the most vulnerable and have existing underlying medical conditions.

Since we are experiencing an increase in COVID cases throughout our surrounding communities, we are making the difficult decision to change our current family visitation policy. **As of Monday November 30th**, we started cancelling/postponing **all family indoor and outdoor special visits** that were either pre-scheduled or in the process of being scheduled, for the next two weeks and the duration of 14 consecutive days. We plan on lifting the hold on visitations as of December 14th, unless other factors play a role in the need to reassess the date. While these changes may create a sense of frustration for some, individuals we support included, keeping the people we support safe and in the clear from contracting COVID is our primary goal at this time. We feel it is necessary to make such changes to our existing policies in order to help reduce further exposure of the Coronavirus. In addition, as of today **Wednesday December 2nd**, we have also placed a hold on having anyone in which we support; attend their day program, for 14 consecutive days. We are looking at lifting this hold as of December 16th.

I ask for your continued collaboration and understanding as we work together during these unprecedented times we are all living in. As our policies change, we will continue to inform you via text and or email. If you have any further questions please contact:

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Sincerely,

Wanda Gomez

Wanda Gomez

Vice President of Community Living